

PRIVACY NOTICE START

Use of AI scribe in patient consultations

Our practices are committed to delivering the best possible care to our patients. To enhance the quality and efficiency of our consultations, clinicians (your GP or a member of the multidisciplinary team within your practice) may use an artificial intelligence (AI) enabled scribe software during your appointment. The AI scribe is specifically designed to be used in a clinical setting and will convert your conversation with your clinician into text to generate a comprehensive note from your consultation.

We are currently using Accrux Scribe powered by Tandem.

What is Accrux Scribe?

Accrux Scribe transcribes audio from a patient contact or free-dictation and uses AI to summarise them into structured form for medical notes, including any relevant coding. Clinicians can instantly modify notes and generate other documents, save these notes to the patient record and share documents with patients and other services. More information about the software can be found on the Accrux website at: [Accrux for patients](#).

Informing patients when we use an AI scribe

Whilst the use of an AI scribe is designed to improve patient care, your privacy is important to us. Accrux Scribe only processes information discussed during your appointment and operates within strict data protection and security controls. Before using Accrux Scribe, your clinician will inform you that they are planning to use this tool. You have the option to decline its use at any time during your appointment, you just need to let your clinician know.

PRIVACY NOTICE ENDS